



How to Set Up Alarm Notification on UNV- Link?

Title	How to Set Up Alarm Notification on UNV-Link?	Version:	V1.0
Product	SMB	Date	7/15/2024

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Description

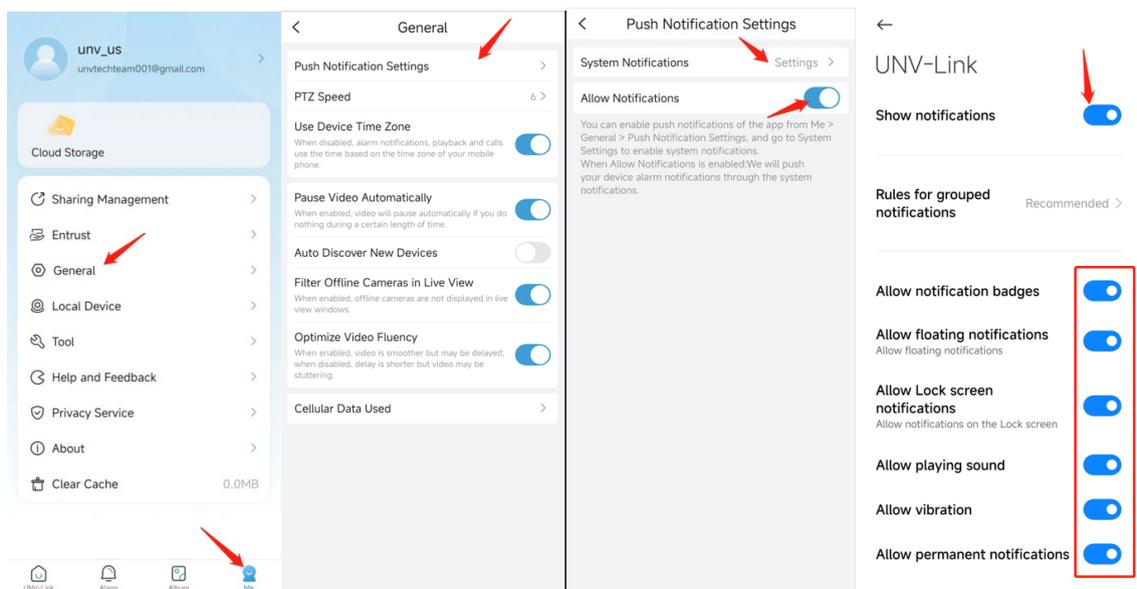
Note: This method is applicable in most scenarios. If this method does not solve your problem, it is recommended to consult our Tech Support Team.

https://global.uniview.com/Support/Service_Hotline/

Operating Steps

Step 1

For Android system: Turn on the **Allow Notifications** under **Me>General>Push Notification Settings** on your UNV-Link app. And under your phone system settings, turn on all the **System Notifications** permissions for the UNV-Link app.



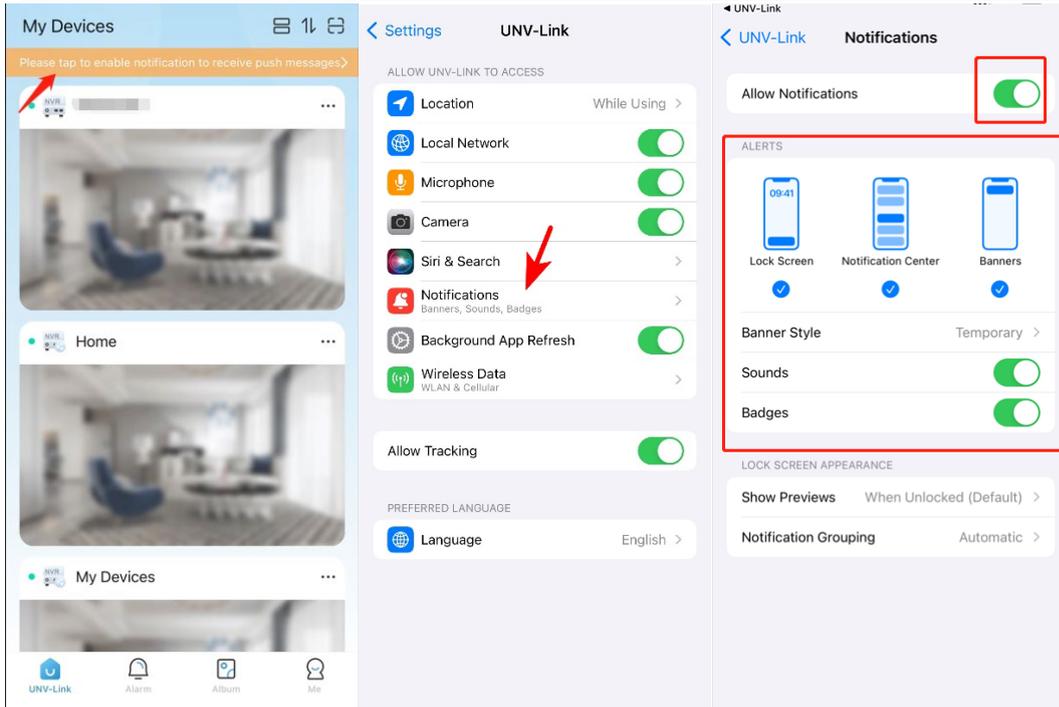
Note:

The phone system notification setting page may vary from different brands.

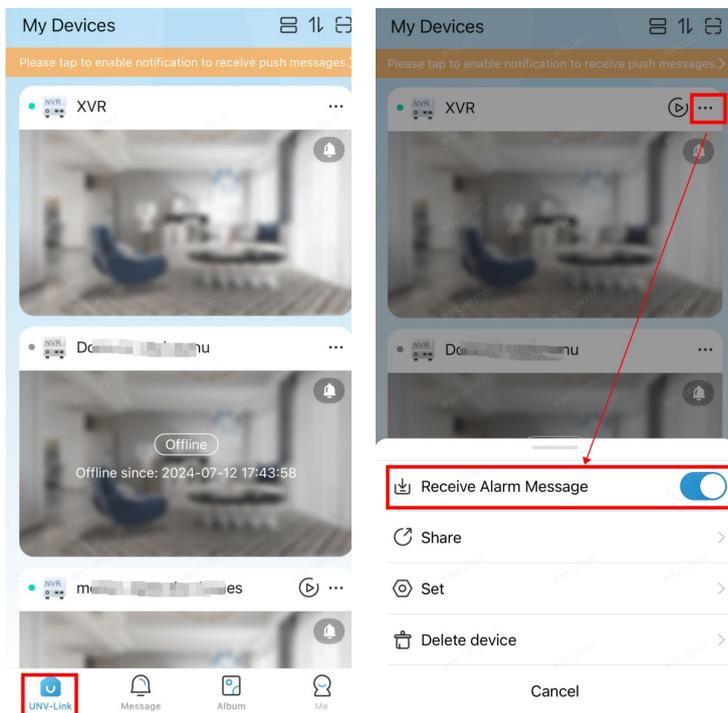
For IOS: When initially open the UNV-Link app, it would have a pop-up message **“Please tap to enable notification to receive push notification”** at the top of the page, if click on it, it would automatically jump to the Notifications settings of the phone system, please enable all the notification permission there for the UNV-Link app.

You can also go to the **Settings** on your phone, go to the UNV-Link under Settings, and then click on **Notifications** to finish the setup.

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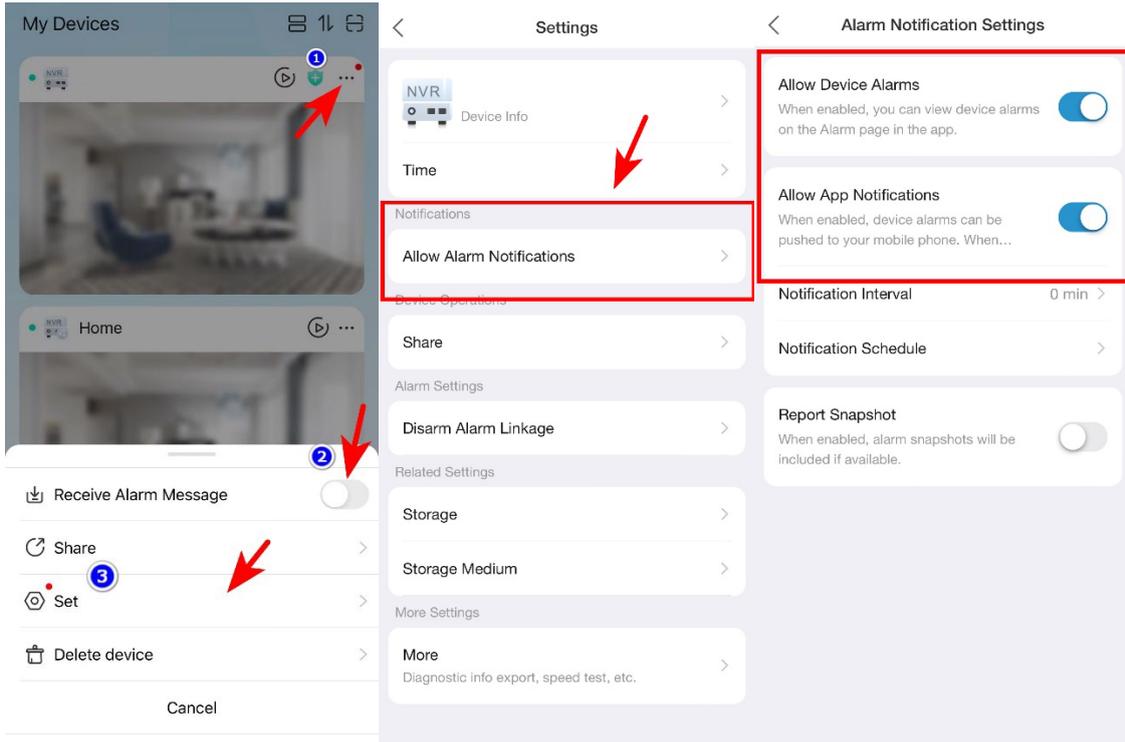


Step 2 On UNV-Link, go to **My Devices**, click on the setting option of the device you need to turn the alarm notification on, and then turn on **Receive Alarm Message**.



Step 3 Go to **Set**>**Allow Alarm Notifications**, enable both the **Allow Device Alarms** and the **Allow App Notifications** permission. You can also enable the Report Snapshot so that there would be the snapshots pushing to the phone with the alarm notifications.

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Note: Please set up the alarm rules and snapshot function on the NVR/IPC first.